

# Audatex *Estimating™ Autosource®*

## DVD-based System Requirements

These requirements outline the hardware and software necessary to operate Audatex Estimating and Autosource in a DVD based standalone or network environment.

**Note:** ActiveX controls are required for the application to function properly. Your system must be set up accept and run them. See the *Audatex Estimating DVD Installation Guide* for more details.

Sound card, speakers and Macromedia Flash™ are required for computer-based and web-based training.

Exceeding system requirements will enhance your computing experience.

Audatex Re-evaluates hardware and software requirements periodically.

For questions regarding system requirements, please call 866-420-2048.

	Standalone	Multi-User Server	Multi-User Workstation
<b>CPU</b>	1.4 GHz or faster Recommended: 2.0 GHz	1.4 GHz or faster Recommended: 2.0 GHz	1.4 GHz or faster Recommended: 2.0 GHz
<b>RAM</b>	2GB or higher recommended	2GB or higher recommended	2GB or higher recommended
<b>Hard Drive</b> Imaging requires a drive identified as <b>C:</b>	40GB or higher w/ 20 GB free for installation 10 GB free for updates	40GB or higher w/ 20 GB free for installation 10 GB free for updates	40GB or higher w/ 20 GB free for installation 10 GB free for updates
<b>DVD ROM</b>	8X or faster	8X or faster	8X or faster
<b>Operating System</b> Windows Server operating systems are <b>not</b> supported for standalone or workstation installs.	Windows 8/8.1 Professional/Enterprise (32-bit or 64-bit, Metro Mode <b>not</b> supported) Windows XP Professional (SP3) Windows XP Home (SP3) Windows Vista (all versions) Windows 7 Enterprise/Professional/Ultimate (32-bit or 64-bit)	<b>Ten or fewer users:</b> Windows XP Professional (SP3) <b>Any number of users:</b> Windows 8/ 8.1 Professional/ Enterprise (32-bit or 64-bit, Metro Mode <b>not</b> supported) Windows Server 2008 R2 Standard Windows 2000 Server or 2003 Server Windows Small Business Server 2003 R2 Standard † Windows Vista ( <b>except</b> Home Basic) Windows 7 Enterprise/Professional/Ultimate (32-bit or 64-bit)	Windows 8/8.1 Professional/Enterprise (32-bit or 64-bit, Metro Mode <b>not</b> supported) Windows XP Professional (SP3) Windows Vista (all versions) Windows 7 Enterprise/Professional/Ultimate (32-bit or 64-bit)
<b>Browser</b> See the <i>DVD Installation Guide</i> for security settings	Microsoft® Internet Explorer version 7.0, 8.0, 9.0, 10.0, or 11*  *Compatibility Mode must be turned on in IE11	Microsoft® Internet Explorer version 7.0, 8.0, 9.0, 10.0, or 11*	Microsoft® Internet Explorer version 7.0, 8.0, 9.0, 10.0, or 11*
<b>Monitor</b>	Color monitor with 1024x768 resolution	Color monitor with 1024x768 resolution	Color monitor with 1024x768 resolution
<b>Video Card</b>	AGP or PC with AGP or PCIE Card with 256 MB, 16-bit high color or higher 32-bit high color capable for 3D	AGP or PCIE Card with 256 MB, 16-bit high color or higher 32-bit high color capable for 3D	AGP or PCIE Card with 256 MB, 16-bit high color or higher 32-bit high color capable for 3D
<b>Speakers (Optional)</b>	PC & Windows®-compatible speakers	PC & Windows®-compatible speakers	PC & Windows®-compatible speakers
<b>Sound Card (Optional)</b>	PC & Windows®-compatible sound card	PC & Windows®-compatible sound card	PC & Windows®-compatible sound card

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<b>Printer</b> Network printers must use only Microsoft Windows network printer drivers.	PC & Windows®-compatible printer	PC & Windows®-compatible printer	PC & Windows®-compatible printer
<b>Scanner</b> (Optional)	TWAIN-compliant digital scanner	TWAIN-compliant digital scanner	TWAIN-compliant digital scanner
<b>Internet</b>	Internet Service Provider (ISP) with Broadband Internet connection at 128 Kb or higher, or a wireless broadband card	Internet Service Provider (ISP) with Broadband Internet connection at 128 Kb or higher, or a wireless broadband card	Internet Service Provider (ISP) with Broadband Internet connection at 128 Kb or higher, or a wireless broadband card
<b>Dial-up</b>	Windows-compatible modem, minimum 56K wireless connection	Windows-compatible modem, minimum 56K wireless connection	Windows-compatible modem, minimum 56K wireless connection
<b>Software</b>	Adobe® Reader® version 7.0 – 10.0 Macromedia Flash™ version 8.0 or higher	Adobe® Reader® version 7.0 – 10.0 Macromedia Flash™ version 8.0 or higher	Adobe® Reader® version 7.0 – 10.0 Macromedia Flash™ version 8.0 or higher
<b>Networking Adapters and Cabling</b> Proxy Servers and Proxy Clients may require a client provided onsite Certified Technician when working with Audatex Client Services	Windows®-compatible 10/100BaseT PCI Interface Adapter, 10/100BaseT Hub or Switch or DSL/Cable Router using Category 5 networking cable	Windows®-compatible 10/100BaseT PCI Interface Adapter, 10/100BaseT Hub or Switch or DSL/Cable Router using Category 5 networking cable	Windows®-compatible 10/100BaseT PCI Interface Adapter, 10/100BaseT Hub or Switch or DSL/Cable Router using Category 5 networking cable

†**Note for SBS users:** Audatex Estimating should not be installed to the default website. Create a website in IIS called Audatex, using an unused port. Install Audatex Estimating to this website by using the Advanced installation option. Microsoft ISA (Internet Security and Acceleration) and other proxy settings will need to be configured by your Network Administrator.

**Setup Notes**

- Non-ISP Standalone clients can install an Audatex network dialer during application installation; however, a broadband ISP is recommended.
- The server name must not include the underscore character (\_).
- Windows Media Center, Novell Servers, ISA, and Automatic Proxy Configuration scripts are not supported.
- Microsoft Internet Information Services (IIS) must be installed on all multi-user servers.
- Users should add the following URLs to their Internet Explorer Trusted sites zone. Start Internet Explorer and click Tools > Internet Options. Click the Security tab and then click the 'Trusted sites' icon. Click the Sites button that appears. Add the following sites to the Trusted web sites zone:  
https://www.audatex.com; https://\*.audatex.us; https://\*.audatexsolutions.com; http://download.adpclaims.com;  
https://www.prod.disconnected.adpclaims.com; https://www.apusolutions.com
- Ports 80 and 443 must be open when addressing firewalls.
- Users will occasionally see the "Information Bar" alert message while setting up and using Audatex Estimating and Autosource. Whenever the Information Bar appears, select the Always... solution. For example, always allow Pop-Ups from this site or always install software from "Audatex."
- For complete setup steps, please refer to the Audatex Estimating DVD Installation Guide.
- If you use virus scanning software, set it to exclude the ADPE folder and all subfolders. Exclude the bin and data folders if they are not located in the ADPE folder.

## Web-based System Requirements

These requirements outline the hardware and software necessary to operate Audatex Estimating and Autosource in a web based, standalone environment.

**Note:** ActiveX controls are required for the application to function properly. Your system must be set up accept and run them. See the *Audatex Estimating DVD Installation Guide* for more details.

Sound card, speakers, CD or DVD-ROM, and Macromedia Flash™ are required for computer-based and web-based training.

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Intel, Pentium, Adobe Reader, NVIDIA, GeForce, and Flash are trademarks or registered trademarks of their respective companies.

<b>CPU</b>	1.4 GHz or faster Recommended: 2.0 GHz
<b>RAM</b>	2 GB or higher recommended
<b>Hard Drive</b> Imaging requires a drive identified as C:	40 GB w/ 10 GB free
<b>Operating System</b>	Windows 8/8.1 Professional/Enterprise (32-bit or 64-bit, Metro Mode not supported) Windows XP Professional (SP3) Windows Vista (all versions) Windows 7 Enterprise/Professional/Ultimate (32-bit or 64-bit)
<b>Browser</b> See the <i>DVD Installation Guide</i> for security settings	Microsoft® Internet Explorer version 7.0, 8.0, 9.0, 10.0, or 11*  *Compatibility Mode must be turned on in IE11
<b>Monitor</b>	Color monitor with 1024x768 resolution
<b>Video Card</b>	AGP or PCIE Card with 256 MB, 16-bit high color or higher 32-bit high color capable for 3D
<b>Speakers (Optional)</b>	PC & Windows®-compatible speakers
<b>Sound Card (Optional)</b>	PC & Windows compatible sound card
<b>Printer</b> Network printers must use only Microsoft Windows network printer drivers.	PC & Windows®-compatible printer
<b>Scanner (Optional)</b>	TWAIN-compliant digital scanner
<b>Internet</b>	Internet Service Provider (ISP) with Broadband Internet connection at 128 Kb or higher, or a wireless broadband card
<b>Software</b>	Adobe® Reader® version 7.0 - 10, Macromedia Flash™ version 8.0 or higher

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#### Setup Notes

- Users should add the following URLs to their Internet Explorer Trusted sites zone. Start Internet Explorer and click Tools > Internet Options. Click the Security tab and then click the 'Trusted sites' icon. Click the Sites button that appears. Add the following sites to the Trusted web sites zone: <https://www.audatex.com>; [https://\\*.audatex.us](https://*.audatex.us); [https://\\*.audatexsolutions.com](https://*.audatexsolutions.com); <http://download.adpclaims.com>; <https://www.prod.disconnect.adpclaims.com>; <https://www.apusolutions.com>
- Ports 80 and 443 must be open when addressing firewalls.
- Users will occasionally see the "Information Bar" alert message while setting up and using Audatex Estimating and Autosource. Whenever the Information Bar appears, select the Always... solution. For example, always allow Pop-Ups from this site or always install software from "Audatex."
- Windows Media Center is not supported for Web-based users.

## 3D Graphics Notice

3D graphics requires 32-bit high color capable video cards.

3D is not compatible with the following graphics cards and drivers:

Graphics Board	Graphics Board Memory	Graphics Memory Shared	Driver Version	Driver Date
ATI Radeon HD 5450	1024 MB	No	all	all
NVIDIA GeForce FX 5200	128 MB	No	6.14.0001.4354	4/24/2003
NVIDIA GeForce 7900 GS	256 MB	No	6.14.12.6099	10/16/2010
Intel® 82945G Express Chip- set Family	224 MB	Yes	6.14.0010.4396	9/20/2005
Intel® 82845G Graphics Controller	64 MB	No	6.14.0010.4342	10/19/2005
Intel® 82865G Graphics Controller	96 MB	Yes	6.14.0010.4396	9/20/2005